

Costs

All our costs are fully inclusive – there are no hidden costs! Our prices are highly competitive through our efficient use of resources and advanced IT systems.

Please contact us for a proposal and quotation. For simple small businesses the audit cost can be as little as £700.

For a further information on how we can help you and your business achieve ISO 9001, and increase your competitiveness, call **Interface on 01902 778489**.



ISO 9001 Quality Management Certification: Fast, Efficient, Effective



Management Systems focused on your needs and the needs of your clients



Call: 01902 778489

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ISO 9001 from Interface: the Quality Solution

Fast: Weeks not months!

Efficient: Streamlined and coordinated

Effective: Objective and client focused

The benefits of ISO 9001

ISO 9001 is best regarded as a management standard rather than just a quality standard. The major benefit that ISO 9001 certification brings to most businesses is running the business in the most effective way to improve customer satisfaction, and generate repeat business. Becoming more customer focused provides you with a major competitive advantage.

ISO 9001 clearly demonstrates that you are committed to both quality and customer satisfaction, whether you are a service or manufacturing industry. It is increasingly seen as the most reliable way of demonstrating quality management in tender documents and pre-qualification questionnaires.

What's involved?

Initially, one of our assessors will visit to look at your business activities, and determine how they address the requirements of ISO 9001, and will identify any potential non-compliances. These will need to be addressed, and we will advise you on how best to do this. Our auditors are IRCA Lead Assessor trained, and able to offer clear and simple expert advice. A second visit to your site, about 4 weeks later, checks compliance with ISO 9001. On successful completion of this process a certificate is issued. An annual external audit is required to maintain your certificate.

Will I need expensive consultancy?

In almost every case the answer is no! Generally organisations need to make only minor changes to what they are doing to meet the requirements of ISO 9001, and document this in a quality manual with procedures. This can easily be completed by most businesses, and we will assist and advise you on the best course of action.

How long before we can be certified?

Generally, about 4 weeks. This timeframe is possible by using the initial assessment as an opportunity to support you in developing the documentation for your quality system. We will help you to keep your system simple and to make sure it meets your needs.

Added value

- ◆ Advice on using ISO 9001 for tendering
- ◆ Marketing advice, including press releases
- ◆ Logo artwork
- ◆ Improve your business efficiency
- ◆ Increase customer focus and service provision
- ◆ Reduced management time

The Interface approach

Interface specializes in ISO 9001 and ISO 14001 assessment and certification. Our assessors have more than 20 years of experience in developing and assessing quality and environmental management systems. Our approach is one of ensuring full compliance with the ISO standards, whilst making sure your system is simple, meets your needs and is highly customer oriented. We do not over complicate the approach, or insist on detailed procedures where simpler approaches are more effective. We work with a wide range of manufacturing, service, professional, construction and distribution organizations, as well as government, local authorities, health, charities and non-departmental public bodies.

All our Assessors are IRCA qualified and are highly experienced practitioners.

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